

Existing and planned measures on the promotion of racial equality

Audit Commission

The Audit Commission provides independent, professional and quality audit services to help the Government and public sector organisations enhance public sector performance and accountability.

Services Concerned	<ul style="list-style-type: none">● The Audit Commission conducts regularity audits to examine the accounts of the Government and public sector organisations, and value for money audits to examine their economy, efficiency and effectiveness.
Existing Measures	<ul style="list-style-type: none">● The reports of the Director of Audit written in the two official languages of Hong Kong (i.e. Chinese and English) are uploaded to the website of the Audit Commission for public access.● Staff serving at the service counter are aware of the language services policies as well as the prescribed work procedures in introducing language services available to visitors in need. They would proactively introduce language services available to visitors who struggle to communicate in Chinese or English, such as showing them the language identification card.● Suggestions on our audit work from all members of the public, irrespective of their racial background, are welcome.
Assessment of Future Work	<ul style="list-style-type: none">● Data on language service needs from visitors will continue to be collected for our regular assessment on the effectiveness of the existing measures on the promotion of racial equality.

- Feedback from staff serving at the service counter on our existing measures on the promotion of racial equality will continue to be collected regularly.

Additional
Measures
Taken/To Be
Taken

- Staff serving at the service counter will continue to be arranged to attend training on racial sensitivity and cultural diversity, which would enhance their delivery of service to visitors of different racial groups.

For enquiries concerning the existing and planned measures on the promotion of racial equality, please contact Mr Allen Lee, Deputy Departmental Secretary via the following channels -

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Audit Commission
May 2024